

**ZILKA-KOTAB**PC  
ZILKA, KOTAB & FEECE™**RECEIVED**  
**CENTRAL FAX CENTER**

JUN 14 2005

95 SOUTH MARKET ST., SUITE 420  
SAN JOSE, CA 95113TELEPHONE (408) 971-2573  
FAX (408) 971-4660

## FAX COVER SHEET

<b>Date:</b> June 14, 2005	<b>Phone Number</b>	<b>Fax Number</b>
<b>To:</b> Examiner McFadden	(703) 872-9306	
<b>From:</b> Kevin J. Zilka		

Docket No.: BVOC020

App. No: 09/802,493

Total Number of Pages Being Transmitted, Including Cover Sheet: 10

## Message:

Please deliver to Examiner McFadden.

Thank you,

Kevin J. Zilka

☐ Original to follow Via Regular Mail ☒ Original will Not be Sent ☐ Original will follow Via Overnight Courier

\*\*\*\*\*  
The information contained in this facsimile message is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (if long distance, please call collect) and return the original message to us at the above address via the U.S. Postal Service. Thank you.  
\*\*\*\*\*

IF YOU DO NOT RECEIVE ALL PAGES OR IF YOU ENCOUNTER  
ANY OTHER DIFFICULTY, PLEASE PHONE Erica  
AT (408) 971-2573 AT YOUR EARLIEST CONVENIENCE

June 14, 2005

## PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: )  
Guerra et al. ) Group Art Unit: 2655  
Application No. 09/802,493 )  
Filed: 03/09/2001 ) Examiner: McFadden, Susan Iris  
For: SYSTEM, METHOD AND COMPUTER ) Atty. Docket No. BVOC020  
PROGRAM PRODUCT FOR LOOKING UP )  
BUSINESS ADDRESSES AND DIRECTIONS) Date: June 14, 2005  
BASED ON A VOICE DIAL-UP SESSION )

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being mailed as First Class Mail to the Commissioner of Patents, Alexandria, VA 22313-1430 on the above date.

Signed: 

Erica L. Farlow

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

Sir:

Transmitted herewith is an amendment in the above-identified application.

- ☒ Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- ☒ If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. BVOC020). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,  
Zilka-Kotab PC

Kevin J. Zilka  
Registration No. 41,429

P.O. Box 721120  
San Jose, CA 95172-1120  
Telephone: (408) 971-2573

(Revised 1/96)

## PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:

Guerra et al.

Application No. 09/802,493

Filed: 03/09/2001

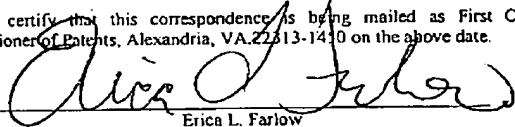
For: SYSTEM, METHOD AND COMPUTER  
PROGRAM PRODUCT FOR LOOKING UP)  
BUSINESS ADDRESSES AND DIRECTIONS)  
BASED ON A VOICE DIAL-UP SESSION )

)  
) Group Art Unit: 2655  
)  
) Examiner: McFadden, Susan Iris  
)  
) Atty. Docket No. BVOCP020  
)  
) Date: June 14, 2005

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being mailed as First Class Mail to the Commissioner of Patents, Alexandria, VA 22313-1410 on the above date.

Signed:

  
Erica L. Farlow

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

Sir:

Transmitted herewith is an amendment in the above-identified application.

- ☒ Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- ☒ If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. BVOCP020). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,  
Zilka-Kotab, PC

  
Kevin J. Zilka  
Registration No. 41,429

P.O. Box 721120  
San Jose, CA 95172-1120  
Telephone: (408) 971-2573

(Revised 1/96)

-1-

**RECEIVED  
CENTRAL FAX CENTER**

JUN 14 2005

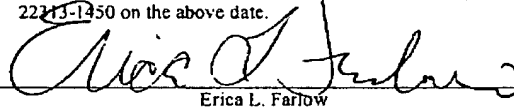
**PATENT**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: )  
Guerra et al. ) Group Art Unit: 2655  
Application No. 09/802,493 )  
Filed: 03/09/2001 ) Examiner: McFadden, Susan Iris  
For: ) Atty. Docket No. BVOC020  
SYSTEM, METHOD AND COMPUTER )  
PROGRAM PRODUCT FOR LOOKING UP )  
BUSINESS ADDRESSES AND DIRECTIONS )  
BASED ON A VOICE DIAL-UP SESSION )  
Date: June 14, 2005

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being mailed as First  
Class Mail to the Commissioner of Patents, Alexandria, VA  
22213-1450 on the above date.

Signed:

  
Erica L. FarlowSUPPLEMENTAL AMENDMENT A

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

Dear Sir:

As a supplement to Amendment A filed January 28, 2005 and in response to an  
interview with the Examiner on June 13, 2005, please enter the following amendments: